



Fraud Alert March 20, 2009 – Mystery Shopper Scam/Counterfeit Cashier Checks

We have received information that counterfeit cashier checks bearing the unauthorized name and logo of The Nashua Bank have been circulated as part of a Mystery Shopper/Mystery Customer scam. The checks have an official appearance. If you receive one of these checks, it is imperative that you not attempt to cash, negotiate or deposit the check. Do not call the phone number listed on the check. Please immediately report any such incident to The Nashua Bank at (603) 882-2700. This particular scam is accompanied by a letter from “Shoppers Assessment Inc.” purporting a Nashua, NH address and providing a false phone number. This scam asks recipients to test the quality of customer service at various retailers and money transfer services using the “funds” provided. Several of the largest test subjects are international wire transfer services. An “evaluation form” provided with the scam bears the logos of several national companies.

This scam operates similar to other scams involving counterfeit cashier checks that have been widespread for several years. If you should receive an unsolicited cashier check, do not cash or deposit the check. Instead, attempt to verify the check by contacting your bank directly using a phone number that you have looked up yourself and have determined to be authentic. By cashing or depositing a fraudulent or counterfeit check, you could ultimately be held liable for funds lost through this type of scam. For additional information on other types of check scams, please follow this link to the NH Department of Justice website at <http://doj.nh.gov/consumer/dontcashthatcheck.html>